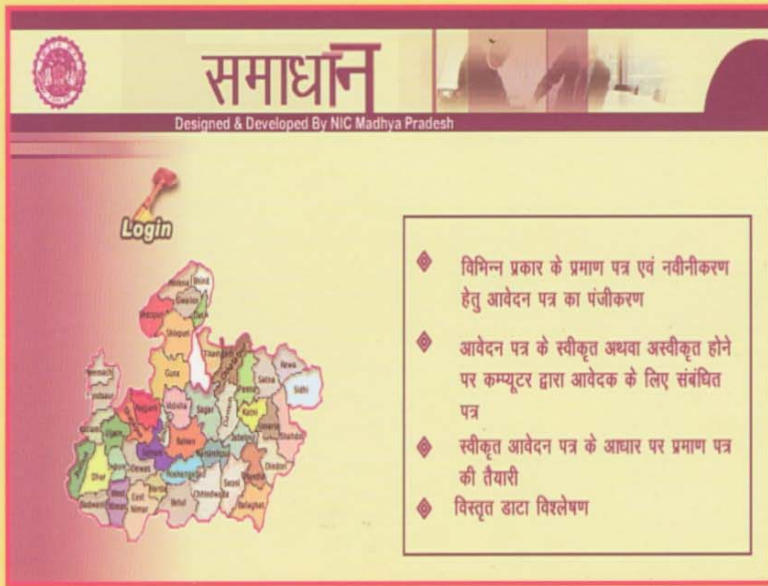


SAMADHAN

(One Day Governance)

Keeping the citizen convenience as the prime goal, the Government of Madhya Pradesh has opened SAMADHAN Kendras at District Head Quarters to provide better services to the citizens under one umbrella. The computerized system 'SAMADHAN' provides for monitoring and preparation/renewal of various Certificates besides other services at these kendras.



विभिन्न प्रकार के प्रमाण पत्र एवं नवीनीकरण हेतु आवेदन पत्र का पंजीकरण

आवेदन पत्र के स्वीकृत अथवा अस्वीकृत होने पर कम्प्यूटर द्वारा आवेदक के लिए संबंधित पत्र

स्वीकृत आवेदन पत्र के आधार पर प्रमाण पत्र की तैयारी

विस्तृत डाटा विश्लेषण

TO PROVIDE :

- ❖ Domicile Certificate
- ❖ Registration of Vehicle
- ❖ Marriage Registration Certificate
- ❖ Birth Certificate
- ❖ Death Certificate
- ❖ Renewal of Registration of Shop / Firm
- ❖ Renewal of Arms License
- ❖ Khasra & B-1 Copy
- ❖ BPL Certificate
- ❖ Attestation
- ❖ Learning Driving License
- ❖ Affidavit (by Notary)
- ❖ Voter List Copy
- ❖ Caste Certificate
- ❖ Duplicate Ration Card
- ❖ Income Certificate

ACTIVITIES AT THE SAMADHAN KENDRA

- ❑ The details of the service (Application Form, Enclosures required and Payment details) are displayed on the display Board at SAMADHAN Kendra
- ❑ Arrangement for the submission of the fees is made at the SAMADHAN KENDRA itself
- ❑ The Completed Application Form along with the Fee Receipt is submitted at one of the Counters of the SAMADHAN Kendra
- ❑ The Application Forms completed in all respects received till 1.00 PM are processed and the Certificates/Services are delivered on the same day



National Informatics Centre
Department of Information Technology
Ministry of Communications & Information Technology
Government of India



SAMADHAN

(One Day Governance)



PROVIDES FOR

- ▶ Registration of application
- ▶ Uploading of documents
- ▶ Processing of documents
- ▶ Monitoring the delivery of documents
- ▶ Searching the status of application
- ▶ In-depth data analysis

PRESENT STATUS

- ☐ Implemented in 48 Districts
- ☐ About 175 Samadhan Kendras providing services

HARDWARE & SOFTWARE REQUIREMENTS

- ☐ Pentium IV or above to act as web server
- ☐ MS-Access 2000
- ☐ Internet connectivity/LAN at Samadhan Kendra

Thus They Spoke

With the objective of a people-centric system, Government, in order to improve the services to citizens, has introduced One-Day Governance in the State. The software has helped us in providing, as well as monitoring the services and most important, has reduced the response time in our service delivery.

- Smt. I. M. Chahal,
Principal Secretary, General Administration, Govt. of M.P.